

Client Testimonials

Jane Carroll – Information Systems Manager at Environment Southland

“Environment Southland implemented the Premium version of Policy Management as a Service (PMaaS) which has made the development and delivery of IT Policies very easy. The policies are written in plain English for all users, managers and technical people, and include drop down explanation buttons and links to standards relevant to our organisation”.

“A range of functions available in the Premium version help us to manage and drive user engagement with the content, for example, the Insite Compliance Reporting module gives us full visibility of users interaction with the service and policy content”.

Matthew McCoy – Manager ICT at Broken Hill City Council

Now that policies have been updated and aligned to standards, the Information Services team have engaged with the Council People and Culture team to conduct information sessions with all staff. These sessions step through the PMaaS Lite service, which is known within council as the BHCC Information Services Standards. It's also an opportunity to demonstrate how easily the documentation can be located & accessed. Staff are required to acknowledge that they have attended an information session and are aware of the new and revised standards.

Matthew Comments *“We are now in a good position to communicate to staff how to reduce risk through improved compliance, create an awareness of their responsibilities and to ensure Council meets legislative requirements”.*

Michael Craig – Director at Harbour Software

“Increasingly we are being asked by our existing and potential clients to demonstrate that we have good security practices in place, which means we need to have good foundational policy guidance in place also. This project has helped us to meet that requirement”.

“By deploying Policy Management as a Service we saved a lot of time and effort given that policy development is not a core competency of our business. Overall, we were really happy with the engagement and knowledge that was imparted throughout the project. PMaaS is a fantastic solution”.

Take the hassle out of maintaining and updating your IT Policies. [View the benefits and features](#) available in the [Policy Management as a Service offering](#).